

# User's Guide for the SkyAngelFriends



## Features:

- Calls Friends by pressing the SOS button
- Calls Friends automatically when it detects a fall
- The SkyAngelFriends can be worn in the shower
- The SkyAngelFriends can be bathed with
- The SkyAngelFriends can be upgraded to call our 24-hour monitoring service (Contact us for details on how to upgrade this unit)

## WHAT DO THE LIGHTS ON THE SIDE OF THE UNIT MEAN?

### Top Light – Green Light:

- Green light single flash every 3 seconds: unit is connected to a cellular network
- Green light flashing every 1 second: unit is calling contacts

### Center Light – Blue Light:

- This light will flash when the unit is listening for a satellite. Do not worry about what this light does.

### Bottom Light – Red Light:

- **When the unit is on and not being charged:**
- The red light should normally be off. If the battery is low the red light will flash.
- **When being charged:**
- The red light will flash once every 6 seconds. Once fully charged the red light will stay on and not flash.

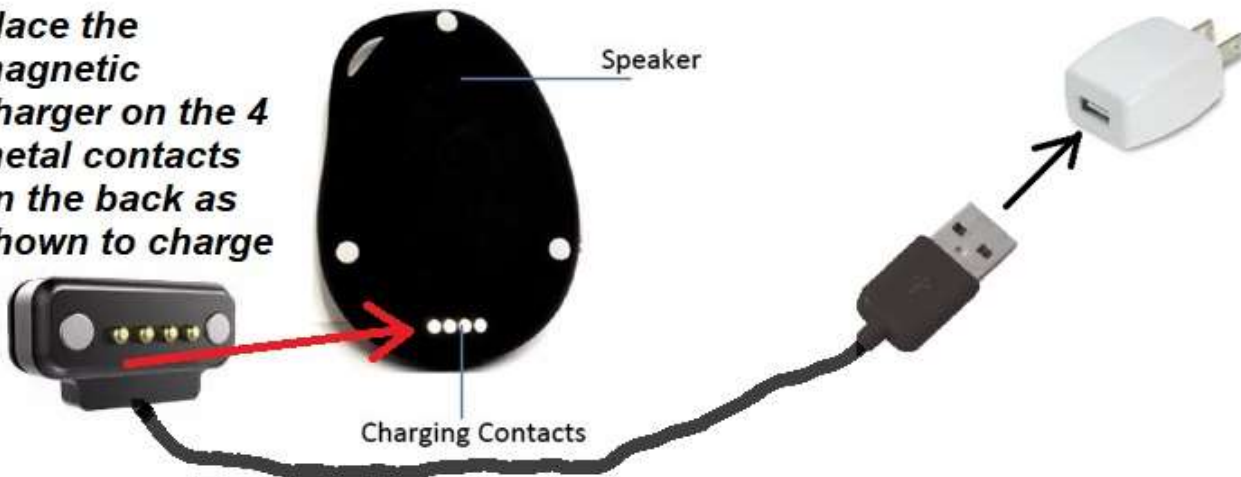
## DEVICE CHARGING:

For the first time of use, please fully charge the unit for at least **2~3 hours**. The unit will last approximately 4 days on a full charge.

### How to use the Charging Station to charge the SkyAngelFriends

- Place the magnetic charger to the back of the SkyAngelFriends unit.
- Plug the end of the magnetic charging cable into the wall charger.
- Plug the wall charger into the wall power socket. (see image below)
- (You will hear the device speak '**your mobile alarm is charging**') (It may take a few minutes to speak)

**Place the magnetic charger on the 4 metal contacts on the back as shown to charge**



## SWITCHING THE DEVICE ON AND OFF:

- **To turn ON the device:** press the **Volume Up** button for 1 second, all the LEDs will flash. The device can also be turned on automatically by connecting the charging cable to the unit.
- **To turn OFF the device:** Press and hold the **Volume Up** button and **SOS button** together for 3 seconds. Wait 1 second and press and hold the **Volume Up** button and **SOS button** together for 3 seconds again. All the lights should go off.

## WATERPROOF:

Your SkyAngelFriends is waterproof and can be briefly worn in the shower or even submerged under water for up to 10 minutes at a time. Do not allow the device to be exposed to water for more than 10 minutes at a time.

If you do shower or submerge the unit, allow the unit to dry for 8 hours between each session.

## PROGRAMMING THE UNIT:

The unit can store 10 contact numbers. Contacts will be called sequentially when the SOS is activated.

### To Store Contact Numbers:

To program the contact numbers send a text message to the phone number assigned to your unit.

To program the **1st contact** send a text message exactly as follows: '**A1,1,1,PHONE NUMBER TO CALL**'

To program the **2nd contact** send a text message exactly as follows: '**A2,1,1,PHONE NUMBER TO CALL**'

Repeat the same for **A3** through **A10** for up to 10 phone numbers to call.

Example, to program the first contact number as **1234567890**, send the following text message to the phone number assigned to the device 'a1,1,1,**1234567890**'

### To Remove Contact Numbers:

To remove contact numbers send a text message to the phone number assigned to your unit.

To remove the **first contact** (A1) send this text message **removeA1**

To remove the **second contact** (A2) send this text message **remove A2**

Repeat the same for **A3** through **A10** to remove any of the other contacts.

### To get a list of the stored contact numbers:

To receive a text message with the programmed numbers, send a text to the phone number associated with the device. The body of the text should be '**A?**'.

## ACTIVATING AN SOS ALARM:

Press and hold the SOS button for 3 seconds until the device begins to vibrate.

The unit will continue to vibrate as it has been activated.

The unit will speak '**Your alarm has been activated click the SOS to stop**' approximately 3 times

The unit will then speak '**Calling contact number 1**' to call the first contact.

Then the green light will start to flash rapidly as it calls the first contact.

If for some reason the first contact fails to answer, the unit will start to dial the second contact and so on.

This will continue until the call is answered. To end the call, press the SOS button.

To stop the calling sequence and not call the next contact the receiver of the call should press 1 then hang-up.

## AUTOMATIC FALL DETECTION:

When the unit detects a fall from at least 2 feet above the ground it will speak.

**'Fall alert has been activated click the SOS to stop' approximately 3 times**

This is to indicate that it has detected a fall and will soon begin to call the first contact automatically.

To cancel the call before it calls the first contact, press the SOS button

The unit will then speak **'Calling contact number 1'** to call the first contact.

Then the green light will start to flash rapidly as it calls the first contact.

If for some reason the first contact fails to answer, the unit will start to dial the second contact and so on.

This will continue until the call is answered. To end the call, press the SOS button.

To stop the calling sequence and not call the next contact the receiver of the call should press 1 then hang-up.

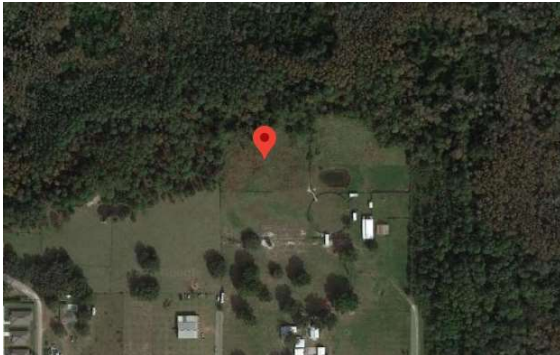
## LOCATING/STATUS:

To receive a text message with a Google Maps link to the current location of the device send a text to the phone number associated with the device. The body of the text should be **'LOC,GPS'**

The response will look like this:

GPS Loc! Now: Loc Time: 15/01/2021 01:43:29 Speed:0km/h Altitude:355.7 Battery:56%  
[www.google.com/maps?q=28.2569846,-81.2207684,17](http://www.google.com/maps?q=28.2569846,-81.2207684,17)

If you click on the link that is underlined it will take you to a Google map so you can see the location of the device as seen below.



## LOW BATTERY ALARM:

The SkyAngelFriends has a Low Battery Alarm. When the battery on the unit drops to less than 15%, the RED light on the unit will flash rapidly to warn the user that the unit needs to be charged.

The unit will also speak **'Battery is low please recharge your battery'**

To check the status of the battery at any time send **'battery'** to the phone number associated with the device.

**WARNINGS:**

PLEASE NOTE: *Do not remove the back cover at any time; this will break the waterproof seal. Also, removing the back cover will void all warranties.*

(Do not shower or submerge this device for more than 10 minutes at a time)



Scan for more information



**For questions or technical assistance, please contact our office:**

Assistive Technology Services (615) 562-0043

Questions@AtsCares.com

NOTE: Our customer service telephone hours are Monday – Friday, 8:00 AM – 6:00 PM Central Time

**DO NOT RETURN THIS DEVICE  
CALL CUSTOMER SERVICE WITH ANY  
QUESTIONS  
OR TO REQUEST RETURN AUTHORIZATION**

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